

Student Clinics at the University of Iowa College of Dentistry

Patient-centered care

Affordable fees

319-335-7499

The College of Dentistry and Dental Clinics follows a model of providing patient care with an emphasis on the patient as the central focus of an organized system of dental care. Patient-centered care ensures that the patient is always an active member of the dental treatment process and that the patient's values, finances, and expectations for treatment are respected.

- General and specialty dental treatment for adults and children in the student clinics at reduced fees – about 1/3 to 1/2 less than fees in private practice.
- Treatment takes longer due to the need for supervision of all treatment by faculty dentists and dental specialists.
- Patients in the student clinics contribute to the training of our dental students – Iowa's future dentists!

Comprehensive Dental Treatment in the Student Clinics

Patients who wish to receive full, comprehensive dental care will participate in a **two-step** appointment process to determine if their dental needs and expectations can be met in the student clinics.

1 Screening Appointment

Brief oral evaluation. A faculty dentist will discuss your dental needs and concerns with you and determine if your treatment is appropriate for the student clinics and if you can commit to longer appointments and to treatment that will take longer.

- **The screening is not a complete examination.** We are unable to provide a definitive diagnosis, treatment plan, or cost estimates at this appointment. No dental treatment will be provided at this appointment. Radiographs (x-rays) will be taken at this appointment or at your next appointment (unless your dentist sends them in advance) and you will be charged. If approved for care in the student clinics, you will be assigned to a clinic.
- **A \$10.00 examination fee** will be charged in addition to **charges for radiographs**. Please have your dentist send us any current radiographs in advance of your screening.
- Please arrive a half hour in advance of your appointment to register and process paperwork. You may download and complete new patient paperwork (registration form, health history form/medication list, etc) from our website (www.dentistry.uiowa.edu) under "Patient Forms" or complete it when you arrive. You may also review on our website our privacy statement and patient rights and responsibilities brochure. Please bring current insurance cards and an ID.

2 Comprehensive Exam Appointment

Your second appointment will be with a student provider who will complete a thorough tooth-by-tooth examination. At this appointment, you will be given a treatment plan outlining and prioritizing your dental needs and an estimate of cost and time required for treatment.

- **A non-refundable \$45.00 examination fee** will be charged.
- A dental cleaning and other dental treatment will be provided at a separate appointment.



College of Dentistry
and Dental Clinics

801 Newton Road • Iowa City, Iowa

www.dentistry.uiowa.edu

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Emergency Dental Treatment (Monday through Friday 8:00 am to 5:00 pm)

Patients who have a dental emergency and are new to the College of Dentistry or returning after an interruption in treatment, may have **limited emergency care during clinic hours**, with priority given for the relief of pain or swelling. There may be a waiting time due to the unpredictability of emergencies. A **\$38.00 non-refundable fee** will be charged for a problem-focused examination. A separate fee will be charged for radiographs and for dental treatment provided. Additional appointments may be necessary to complete the final treatment, and a cost estimate can be provided to you.

After Hours Emergency Care (after 5:00 pm and weekends)

Adults

- After hours emergency care is available through University of Iowa Hospitals and Clinics (UIHC).
- **Call UIHC at 319-356-1616** and ask for the **General Practice Resident** on call.
- There will be charges for emergency room services in addition to any charges for required dental treatment.

Children

- After hour emergency care is available in the Pediatric Dentistry Clinic at the Center for Disabilities and Development.
- **Call UIHC at 319-356-1616** and ask for the **Pediatric Dentistry Resident** on call.
- If treatment is provided in the emergency room there will be charges for emergency room services in addition to any charges for required dental treatment.

Important information:

- Clinic hours are 8:00 am to 5:00 pm, Monday through Friday. The College is closed on University holidays.
- The College of Dentistry is an Iowa Medicaid (Title 19) provider and is a participating provider in the Iowa Dental Wellness Plan.
- The College of Dentistry accepts most dental insurance plans.
- Payment for services, including insurance co-payments, is expected after each appointment
- Lower fees in the student clinics are offered as compensation for more time in the dental chair. Appointments are usually scheduled for **all morning or all afternoon**. More appointments are required for treatment in student clinics than with a private dentist.
- We ask for a **48-hour notice** if you need to reschedule or cancel an appointment.
- Foreign language interpreting services are available.
- Patients must make care arrangements for young children and dependent adults during dental appointments.
- Cell phones must be kept on silent or vibrate mode while in the building. Patients and visitors are asked to refrain from using cell phones in the operatories and waiting rooms. Videos and photos may not be taken in our building without permission.
- A patient may bring a service dog to the college. The dog must remain with another person in the waiting room may not go back to an operatory area. (Under the American Disabilities Act, the service dog must have been trained to work or perform tasks for an individual with a disability.) The task(s) performed by the dog must be directly related to the person's disability. Emotional support animals and pets do not qualify as service dogs and may not enter the building.
- Call (319)384-4353 if you need assistance into the building. A drop-off circle is located at our west entrance which has convenient elevator access, There are designated "Handicapped Parking" spaces for patients with disabilities in the patient parking lot.
- An hourly fee is charged for parking.

To make an appointment, call 319-335-7499

Nondiscrimination Statement

The University of Iowa prohibits discrimination in employment, educational programs, and activities on the basis of race, national origin, color, creed, religion, sex, age, disability, veteran status, sexual orientation, gender identity, or associational preference. The University also affirms its commitment to providing equal opportunities and equal access to University facilities. For additional information on nondiscrimination policies, contact the Office of Equal Opportunity and Diversity, (319) 335- 0705 (voice) and (319) 335-0697 (text), 202 Jessup Hall, The University of Iowa, Iowa City, Iowa 52242-1316.

Accessibility Statement

Individuals with disabilities are encouraged to attend all University of Iowa sponsored events. If you are a person with a disability who requires a reasonable accommodation in order to participate in this program, please contact Clinic Administration in advance at 319-335-7431.

We will take reasonable steps to provide free-of-charge language assistance to people who speak languages we are likely to hear in our practice and who don't speak English well enough to talk to us about the dental care we are providing.