Dr. Mark Marz Awarded Membership in Local Chapter of OKU

Dr. Mark Marz, adjunct faculty in Family Dentistry, has received national recognition by being awarded membership in the local Mu Chapter of Omicron Kappa Upsilon, the dental honor society. Honor society selection is based on distinguished service to the profession and to scholarly activities.

Dr. Marz graduated from The University of Iowa College of Dentistry in 1978. Following a two-year associateship in Perry, Iowa, he established a solo practice in Amana where he has worked for over twenty years. Dr. Marz has also served as an adjunct faculty member at the College of Dentistry for twenty-one years. From 1981 to 1986 he taught in the Department of Prosthodontics and since 1986 he has been a clinical instructor in the Department of Family Dentistry.

Mark’s wife, Marti, also a U of I graduate, has a B.S.N. degree and works in outpatient recovery at Mercy Hospital in Iowa City. They have two children: Laura Simmonds works as an editor in Manchester, England, and Andrew is a student at Kirkwood Community College where he is.

Dick Eimas, Curator of John Martin Rare Book Room, To Be Honored at May 30th Reception

Dick Eimas, curator of the John Martin Rare Book Room at the Hardin Library, is retiring at the end of May after 28 years at The University of Iowa. He will be honored at a reception on May 30, 2002 from 2-3:30 p.m. at Sebohm Conference Room, Room 283, in the Eckstein Medical Research Building. Everyone is invited to attend.

Hardin Library’s Web Site Now Offers UpToDate, A New Clinical Information Service

UpToDate is a practical clinical information service designed to provide instant access to information. It is written by a recognized faculty of experts who each address a specific clinical issue. They synthesize the latest evidence and best practices and provide detailed recommendations. Always current, UpToDate can be an excellent source for fast, reliable clinical information: http://proxy.lib.uiowa.edu/login?url=http://www.uptodateol.com.

UpToDate is funded by the Carver College of Medicine.

New Aquarium For McLeran Clinic Reception Area In Memory of Joe Huth, Class of 1986

As many of you have probably already noticed, there is a new aquarium in the McLeran Clinic reception area. During last year’s reunion, the class of 1986, in memory of Joe Huth, participated in a class gift fundraising project. Thus, our newest addition to the College! The College of Dentistry would like to thank the class of 1986 and the leaders of the project, Drs. Pete Damiano and John Warren.

Dr. Ernest Lam Elected Councillor in the Royal College of Dentists of Canada

Dr. Ernest Lam, a graduate of the Advanced Education in Oral and Maxillofacial Radiology program at The University of Iowa, has been elected as the Councillor for Oral and Maxillofacial Radiology in the Royal College of Dentists of Canada (RCDC).

The Royal College has sections for each of the nine recognized dental specialties. Each section functions like a specialty board in the U.S. The councilor represents his/her specialty in the council of the RCDC, which is the governing body of the College.

Dr. Lam, who also received a Ph.D. in radiation biology, is a Fellow of the Royal College of Dentists of Canada.

Dr. Janet Guthmiller Visits Capitol Hill

In May, Dr. Janet Guthmiller, Periodontics, attended the National Affairs Committee for the American Association for Dental Research in Washington, D.C. As part of their responsibilities, she spent a day on Capitol Hill visiting with staff in Senator Harkin’s office, Senator Grassley’s office and with Representative Leach and staff, in efforts to increase financial allocations to the National Institute of Dental and Craniofacial Research.

Filling Station Notice

The Filling Station will be closed Monday May 27
Because of the Memorial Day holiday
Recent Publications


Transitions

Appointments
Tracy Miller
Clerk
Hospital Dentistry

Tips to Reduce No-Shows and Short-Notice Cancellations in Your Dental Practice

1. Revisit, review and/or rewrite the office policy about short notice cancellations and failed appointments.
2. Set realistic goals—don’t assume that every scheduled patient will keep appointments 100% of the time.
3. Do not accept this behavior from patients.
4. Be prepared to dismiss a patient from the practice.
5. Regularly review the short-notice cancellation and no-show policies with the dental team.
6. Develop scripts and expect all employees to use them.
7. Write out scheduling boundaries and commit to them as a team.
8. Establish a short-notice appointment call list, which enables the dentist to fill the slot should someone else no-show.
9. Offer patients the opportunity to prepay their next appointment, which will guarantee that the patient will show up.
10. Let patients know that not keeping appointments is an inconvenience and drives up the cost of care (and is not acceptable).

(Source: Ronald F. Arndt, D.D.S., ODA Today [Ohio Dental Association newsletter], March 2002)

FILLING STATION MENU
May 27-31

Monday: CLOSED

Memorial Day

Tuesday: Soups: Garden Veggie; Clam Chowder Goulash BBQ Chicken Breast Potatoes/Gravy Broccoli Normandy w/Cheese

Wednesday: Soups: Country Lentil w/Tomato; Southwest Chicken Beef Enchilada Chicken Cordon Bleu w/Rice Potatoes/Gravy Catalina Veggies

Thursday: Soups: Corn Chowder; Turkey Gumbo Sirloin Burger w/Chips Chicken w/Olives & Tomato Potatoes/Gravy Catalina Veggies

Friday: Soups: Cream of Tomato; Navy Bean w/Ham Vienna Dog w/Chips Pasta w/Marinara Potatoes/Gravy Roasted Veggies

A copy of the menu can be downloaded from I:\share\menu.doc